# Analyzing Stack Overflow Community Posts to Automate Knowledge Organization

## U of T UnERD 2021

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# StackOverflow.com

Stack overflow	Products Q, Search	
Home	Top Questions	The Overflow Blog
PUBLIC Questions Tags	Interesting 555 Bountied Hot Week Month	<ul> <li>Podcast 367: Building a better developer platform</li> <li>Using stretch work assignments to help</li> </ul>
	0 0 3 Shuffle and unscramble a string (Lua) votes answers views string random lua shuffle asked 1 min ago Happy Coder 1	Featured on Meta
Explore Collectives	0 0 5 Printing without blank lines votes answers views python python-3.x beautifulsoup line space asked 1 min ago GONZALO EMILIO CONDOR TASAYCO 9	<ul> <li>Outdated Answers: results from flagging exercise and next steps</li> <li>Don't be that account: buying and selling reputation and bounties</li> </ul>
Companies TEAMS X	0 0 3 votes answers views How to make the type of a property dependent on the presence of another property? reactis typescript asked 1 min ago Flandre Scarlet 43	Hot Meta Posts 15 Is a small (but noteworthy) edit on several answers to one question acceptable?
Stack Overflow for Teams – Collaborate and share knowledge with a private group.	1 1 1 Problem setting dynamically the String text in a SpanLabel Constructor view answer answered 1 min ago Shai Almog 50.1k	34. How does one distinguish typos from coding errors in questions?
>_? Pree	0 0 7 Encrypting and decrypting a folder votes answers views encryption opensal cryptography modified 1 min ago Wang Zixiang 1	Custom Filters Create a custom filter
Create a free Team	0 0 3 .htaccess select desktop or mobile folder votes answers views php android apache .htaccess asked 1 min ago Chris Orea 1	Watched Tags
What is leams?	0 0 2 How to use twig render variable inside another one votes answers views php codeigniter twig twig-extension asked 2 mins ago Erraco 75	Watch taos to curate your list of
	0 0 3 Program Design - Userform and Dependent Lists/SQL Tables votes answers views sql excel vba ms-access asked 2 mins ago Tpeters 1	questions.



## 22M Questions 70% of which are answered as of July 2021 1

<sup>1</sup> https://stackexchange.com/sites?view=list#questions





<sup>1</sup> https://stackexchange.com/sites?view=list#questions

#### BACKGROUND



#### BACKGROUND





Similar to official documentations of programming technologies

<sup>3</sup> https://stackoverflow.com/tags/html/info



HTML (HyperText Markup Language) is the markup language for creating web pages and other information to be displayed in a web browser. Questions regarding HTML should include a minimal reproducible example and some idea of what you're trying to achieve. This tag is rarely used alone and is often paired with [CSS] and [javascript].

<u>HTML</u> (HyperText Markup Language) is the markup language used for structuring web pages and other information to be displayed in a web browser. HTML describes the structure of a web-page semantically along with cues for presentation, making it a markup language rather than a programming language. A browser 'renders' HTML in conjunction with CSS, which defines the 'style' (colors, fonts, layout, etc.) and JavaScript, which defines interactive and dynamic elements, adding style and behavior to the pages.

https://html.spec.whatwg.org/multipage/ is the canonical HTML specification.

<u>HTML</u> (HyperText Markup Language) is the main markup language for creating web pages and other information to be displayed to humans in a web-browser.

It was invented by Sir <u>Tim Berners-Lee</u> while developing the first Web browser at <u>CERN</u> to enable researchers to share their findings and formally released in June 1993. The original <u>"HTML Tags</u>" were first publicly mentioned by Berners-Lee in 1991 and borrowed the syntax from CERN's <u>SGML-based documentation</u> <u>standard</u>. The latest version for HTML is <u>HTML5.2</u>.

HTML elements form the building blocks of all web-pages. HTML allows images and objects to be embedded in a page. It references styles and scripts and carries meta-data. It can be used to create interactive forms. It provides a means to create structured documents by denoting structural semantics for text such as headings, paragraphs, lists, links, quotes and other items. It can embed scripts written in languages such as JavaScript, which affects the behavior of HTML web pages. Web pages written in different programming languages (PHP, JSP, VF, ASP.NET etc.) get rendered as HTML in a browser.

HTML is a hierarchical (tree-structured) markup language. That is, an item might be a descendant of another item, which is its ancestor. However, if item2 is a descendant of item1, then they have an additional special relation: item2 is *inside* of item1, or item1 is *wrapped around* item2.

#### Syntax

HTML is written in the form of elements consisting of tags (and their attributes) enclosed in angle brackets (e.g., <html>).

HTML tags most commonly come in pairs. The first is known as the *opening tag* and the second, which includes a forward clicity as the eleving tag (a.g., the and eleving tag). Unique tags of content clicity as tout or

# Community Wiki Posts

community wiki 16 revs, 12 users 22% AhmerMH

Multiple collaborators can contribute to a question, answer, or tag wiki

width:100%; display: flex; justify-content: center; <div id="outer"> <div id="inner">Foo foo</div> </div> O Run code snippet To align the div vertically centered, use the property align-items: center. Share Edit Follow community wiki 17 For the vertical centering I usually use "line-height" (line-height == height). This is simple and nice but it's only working with a one line content text :) - Nicolas Guillaume Jun 23 '10 at 12:36



the Q&A format makes it difficult to retrieve desired knowledge via unknownitem searches [1].

[1] A. Diriye, M. L. Wilson, A. Blandford and A. Tombros, "Revisiting Exploratory Search from the HCI Perspective," London, 2010.



- [\w-[\d]] / [a-z-[qz]] : set subtraction .net , xml-schema , xpath , JGSoft
- [\w&&[^\d]] : set intersection java , ruby 1.9+
- [[:alpha:]] :POSIX character classes
- Why do [^\\D2], [^[^0-9]2], [^2[^0-9]] get different results in Java? java

"Structured Posts"

Community posts which aim to <u>organize</u> the *Stack Overflow* website

Shorthand

BACKGROUND

4

Links to

posts

other STO

# 5K/22M

BACKGROUND

questions are linked in community posts, indicating that *Stack Overflow* is largely unorganized <sup>5</sup>

## **Research Project Goals**

## Analysis

What are the characteristics of community and structured posts?

## Prototyping

How can we create a tooling method that automatically generates structured posts?

### Hypothesis

It is expected that there are shared features among high-quality structured posts

Approach

Unsupervised clustering groups similar posts together

# **Data Acquisition**

ter a title for your query description select Id as post_id, OwnerUserid from Posts	Q&A for enthusia Database Schema Posts	ck <b>overflow</b> professional and st programmers ? $ J_{2}^{A} $ + -			
description select Id as post_id, OwnerUserid from Posts	Q&A for enthusia Database Schema Posts	professional and st programmers			
select Id as post_id, OwmerUserid from Posts	Database Schema Posts	? ↓ ▲ + -			
(from Posts	Posts				
	Id	int			
	PostTypeId	tinyint			
	AcceptedAnswerld	int			
	ParentId	int			
	CreationDate	datetime			
	DeletionDate	datetime			
	Score	int			
	ViewCount	int			
	Body	nvarchar (max)			
	OwnerUserId	int 💌			
	Revisions				
	Waiting for you to make your first edit				

### Stack Overflow data dump since 2008 <sup>5</sup>

<sup>5</sup> https://data.stackexchange.com/stackoverflow/query/new



METHODOLOGY



## community posts created since 2008

## Post Properties and Features







Text Length No. of *STO* Links No. of External Links Total No. of Links Ratio of *STO* Links

## Activity

No. of Edits Creation Date Last Update Date Inactivity Time No. of Contributers



## Popularity

No. of Upvotes

## Structure

No. of Headings Avg. No. of *STO* Links /Heading



No. of SO

Links

0.0

0.0

0.0

0.0

0.0

0.0

3.0

0.0

3.0

0.0

0.0

Text Length

59.0

107.0

40.0

97.0

post\_id

1587.0

1660.0

1752.0

2376.0

2420.0

0

4

Data								///			
No. of ALL Links	ALL - SO	SO / ALL	No. of Revisions	Creation Date	Last Update Time	No. of Contributers	Creation - Updated	No. of Upvotes	No. of Headings	Avg. No. of SO Links / Heading	
3.0	3.0	0.0	1.0	4760.0	4760.0	1.0	0.0	14.0	0.0	0.0	
8.0	8.0	0.0	5.0	4760.0	4728.0	2.0	31.0	91.0	3.0	0.0	
0.0	0.0	0.0	5.0	4756.0	4756.0	1.0	0.0	15.0	0.0	0.0	

4.0

0.0

404.0

0.0

35.0

0.0

1.0

0.0

0.0

#### First five unscaled data points used after data analysis

4756.0

4352.0

4756.0

4756.0

5.0

	Text Length	No. of SO Links	No. of ALL Links	ALL - SO	SO / ALL	No. of Revisions	Creation Date	Last Update Time	No. of Contributers	Creation - Updated	No. of Upvotes	No. of Headings	Avg. No. of SO Links / Heading
0	0.010269	0.0	0.009583	0.013947	0.0	0.003731	1.000000	1.000000	0.008926	0.000212	0.002283	0.000000	0.0
1	0.001219	0.0	0.025558	0.037201	0.0	0.018646	1.000000	0.993652	0.017853	0.006779	0.005367	0.048401	0.0
2	0.018616	0.0	0.000000	0.000000	0.0	0.018646	0.999023	0.999023	0.008926	0.000212	0.002323	0.000000	0.0
3	0.006962	0.0	0.000000	0.000000	0.0	0.007462	0.999023	0.999023	0.017853	0.000212	0.001722	0.000000	0.0
4	0.016876	0.0	0.009583	0.013947	0.0	0.018646	0.999023	0.914062	0.035706	0.085754	0.003124	0.016129	0.0

#### First five normalized data points used in clustering

Note: the following data is from a random sample of 6K posts since the script is very slow and we have yet to migrate all the data to our server

## **Data Normalization**

Normalizing data equally weighs all features [2].

Don't want distances to be a factor

[2] D. Singh and B. Singh, "Investigating the impact of data normalization on classification performance," *Applied Soft computing*, vol. 97, 2020.

<sup>6</sup> https://stats.stackexchange.com/a/283941



6

## Visualizing High-Dimensional Data with T-Distributed Stochastic Neighbor Embedding (TSNE)

TSNE represents high-dimensional data in 2D by creating a probability distribution of how close data points are to each other [3].

#### Hyperparameter: Perplexity

Attention between local and global aspects of the data

Perplexity ~ N<sup>0.5</sup> [4].

[3] L. van der Maaten and G. Hinton, "Visualizing Data using t-SNE," *Journal of Machine Learning Research*, vol. 9, pp. 2579-2605, 2008.

[4] N. Oskolkov, "How to tune hyperparameters of tSNE," Towards Data Science, 18 July 2019. [Online]. Available: https://towardsdatascience.com/how-to-tunehyperparameters-of-tsne-7c0596a18868.



## **TSNE Plot**



Unclustered, scaled, projected data

# Hierarchical Density Based Spatial Clustering of Applications w/ Noise (HDBSCAN)

- Generates sets of nested, related clusters
- 2. We don't know how many clusters we have
- 3. We don't know how big the clusters are
- 4. Indifferent to cluster shapes
- 5. Detects outliers
- 6. Easy and optimized parameter selection

## [5]

 [5] L. Yang et al., "Semi-Supervised Log-Based Anomaly Detection via Probabilistic Label Estimation," 2021 IEEE/ACM 43rd International Conference on Software Engineering (ICSE), 2021, pp. 1448-1460, doi: 10.1109/ICSE43902.2021.00130.



<sup>7</sup> https://hdbscan.readthedocs.io/en/latest/advanced\_hdbscan.html

# **Optimizing Min\_Cluster\_Size**

Want to maximize confidence that data points belong in their clusters

Find Min\_Cluster\_Size that minimizes number of points with <5% confidence [6]

[6] N. Oskolkov, "How to cluster in High Dimensions," Towards Data Science, 23 July 2019. [Online]. Available: https://towardsdatascience.com/how-to-cluster-in-highdimensions-4ef693bacc6.



## **The Clusters**



HDBSCAN TSNE plot with min\_cluster\_size = 55



## **Dendrogram Analysis**

HDBSCAN uses cluster hierarchy to maximize the clusters' lifespans without introducing too many artifacts [7].

[7] L. McInnes, J. Healy, S. Astels, hdbscan: Hierarchical density based clustering In: Journal of Open Source Software, The Open Journal, volume 2, number 11. 2017



## Length Comparison



	Text Length		No. of SO Links		No. of ALL Links		ALL - SO		SO / ALL	Cluste
700 -	0	3.00 -	0	3.00 -	0	1.0 -	0	1.00 -		Ciuste
600 -		2.75 -		2.75 -		0.0		0.95 -		
500 -	o	2.50 -		2.50 -		0.8		0.90 -		
400 -	0	2.25 -		2.25 -		0.6 -		0.85 -		
300 -	o <del>0</del> 1	2.00 -	o	2.00 -	٥	0.4 -		0.80 -		
200 -		1.50 -		1.50 -		0.2		0.75 -		
100 -		1.25 -		1.25 -		0.2 -		0.70 -		
0 -	цт) Т	1.00 -		1.00 -		0.0 -		0.65	0	

Cluster 0

Longer but fewer *STO* links

## **Activity Comparison**



_	No. of Revisions		Creation Date		Last Update Time		No. of Contributers	_	Creation - Updated	
20.0 -	0	4500	Т	4500	Т	7 -	0	1200 -	• •	Cluster 1
17.5 -	0	4500 -		4300 -		6-	0		8	
	0	4000 -		4000 -			0	1000 -	0	
15.0 -	0	3500 -		3500 -		5 -	0	800 -	0	
12.5 -	0	3000 -		3000 -		4-	0		0	
10.0 -	0	5000		5000				600 -	0	
7.5 -	0	2500 -		2500 -		3 -	Т		0	
	Т	2000 -		2000 -		2 -		400 -	0	
5.0 ]		1500 -		1500 -				200 -		
2.5 -		1000		1000		1-	T		0	
0.0 -	$\perp$	1000	$\perp$	1000	$\perp$	0-	$\bot$	0-	-	

Cluster 0

#### More contributions but older

## **Popularity and Structure Comparison**

	No. of Upvotes		No. of Headings		Avg. No. of SO Links / Heading
2500 -	0	5 -	0	1.0 -	0
	0				
2000 -		4 -	0	0.8 -	
	0				
1500 -	0	3 -	0	0.6 -	
	0				
1000 -	8	2 -	0	0.4 -	
	8				
500 -		1-	0	0.2 -	
0 -	<b>.</b>	0 -		0.0 -	

#### Cluster 0

Cluster<sup>-</sup>

Lower median upvotes and *STO* links per heading

	No. of Upvotes	_	No. of Headings		Avg. No. of SO Links / Heading	
	0	3.0 -	0	3.0 -	0	
100 -		2.5 -		2.5 -		
80 -	0	2.0 -		2.0 -	0	
60 -	0	1.5 -		1.5 -		
40 -	0	1.0 -	0	1.0 -	0	
20 -		0.5 -		0.5 -		
0 -	÷	0.0 -		0.0 -		

## **Stratified Sampling: Cluster 0**

Pretty long, but is not a collaborative "structured post" that serves to organize Stack Overflow

<sup>8</sup> https://stackoverflow.com/questions/40648561

```
github gist: https://gist.github.com/excalg/2961415
 var updateQueryStringParam = function (key, value) {
      var baseUrl = [location.protocol, '//', location.host, location.pathname].join(''
          urlOueryString = document.location.search.
         newParam = key + '=' + value,
          params = '?' + newParam;
      // If the "search" string exists, then build params from it
     if (urlQueryString) {
         updateRegex = new RegExp('([\?&])' + key + '[^&]*');
removeRegex = new RegExp('([\?&])' + key + '=[^&;]+[&;]?');
         if( typeof value == 'undefined' || value == null || value == '' ) { // Remove
              params = urlQueryString.replace(removeRegex, "$1");
              params = params.replace( /[&;]$/, "" );
         } else if (urlQueryString.match(updateRegex) !== null) { // If param exists a
              params = urlQueryString.replace(updateRegex, "$1" + newParam);
         } else { // Otherwise, add it to end of query string
              params = urlQueryString + '&' + newParam;
     window.history.replaceState({}, "", baseUrl + params);
You can add parameters like this:
 updateQueryStringParam( 'myparam', 'true' );
```

Heres a complete function for adding and removing parameters based on this question and this

And remove it like this:

}:

updateQueryStringParam( 'myparam', null );

In this thread many said that the regex is probably not the best/stable solution ... so im not 100% sure if this thing has some flaws but as far as i tested it it works pretty fine.

Share Edit Follow

answered Nov 17 '16 at 6:59 community wiki 8

## **Stratified Sampling: Cluster 1**

Too short to be considered "structured," but is a collaborative effort and facilitates finding other information on *Stack Overflow* 



<sup>9</sup> https://stackoverflow.com/questions/24247862

## **Stratified Sampling: Noise**

649

#### One word answer: asynchronicity.

#### Forewords

This topic has been iterated at least a couple of thousands of times, here, in Stack Overflow. Hence, first off I'd like to point out some extremely useful resources:

- @Felix Kling's answer to "How do I return the response from an asynchronous call?". See his
- excellent answer explaining synchronous and asynchronous flows, as well as the "Restructure code" section.

@Benjamin Gruenbaum has also put a lot of effort explaining asynchronicity in the same thread.

 <u>@Matt Esch's answer to "Get data from fs.readFile"</u> also explains asynchronicity extremely well in a simple manner.

#### The answer to the question at hand

Let's trace the common behavior first. In all examples, the outerScopeVar is modified inside of a *function*. That function is clearly not executed immediately, it is being assigned or passed as an argument. That is what we call a *callback*.

Now the question is, when is that callback called?

It depends on the case. Let's try to trace some common behavior again:

- img.onload may be called sometime in the future, when (and if) the image has successfully loaded.
- setTimeout may be called sometime in the future, after the delay has expired and the timeout hasn't been canceled by clearTimeout. Note: even when using 0 as delay, all browsers have a minimum timeout delay cap (specified to be 4ms in the HTML5 spec).
- jQuery \$.post 's callback may be called sometime in the future, when (and if) the Ajax request
  has been completed successfully.
- Node.js's fs.readFile may be called sometime in the future, when the file has been read successfully or thrown an error.

In all cases, we have a callback which may run *sometime in the future*. This "sometime in the future" is what we refer to as **asynchronous flow**.

Asynchronous execution is pushed out of the synchronous flow. That is, the asynchronous code will **never** execute while the synchronous code stack is executing. This is the meaning of JavaScript // call the callback passing the result as argument callback('Nya'); }, Math.random() \* 2000);

⊙ Run code snippet
☑ Expand snippet

Most often in real use cases, the DOM API and most libraries already provide the callback functionality (the helleCatAsync implementation in this demonstrative example). You only need to pass the callback function and understand that it will execute out of the synchronous flow, and restructure your code to accommodate for that.

You will also notice that due to the asynchronous nature, it is impossible to return a value from an asynchronous flow back to the synchronous flow where the callback was defined, as the asynchronous callbacks are executed long after the synchronous code has already finished executing.

Instead of return ing a value from an asynchronous callback, you will have to make use of the callback pattern, or... Promises.

#### Promises

Although there are ways to keep the <u>callback hell</u> at bay with vanilla JS, promises are growing in popularity and are currently being standardized in ES6 (see <u>Promise - MDN</u>).

Promises (a.k.a. Futures) provide a more linear, and thus pleasant, reading of the asynchronous code, but explaining their entire functionality is out of the scope of this question. Instead, I'll leave these excellent resources for the interested:

- JavaScript Promises HTML5 Rocks
- You're Missing the Point of Promises domenic.me

#### More reading material about JavaScript asynchronicity

 <u>The Art of Node - Callbacks</u> explains asynchronous code and callbacks very well with vanilla JS examples and Node, js code as well.

## A structured post! However, noise is inconsistent.

https://stackoverflow.co m/questions/23667087

## Inference

Structured posts are very rare:

- Time consuming to make
- Difficult to find (ironic!)

How can we better reveal structured posts?

- Cluster by property rather than all properties at the same time
- Introduce more features (e.g., no. of comments)
- Cluster latent variables

## **Future Work**



SIGNIFICANCE

## **Research Impact**







Collaboration

Encourages innovation and ideasharing among developers **Education** 

Increases accessibility to information for new and experienced developers Efficiency

Saves developers' time to increase innovation

## References

- <sup>1</sup> <u>https://stackexchange.com/sites?view=list#questions</u>
- <sup>2</sup> https://stackoverflow.com/questions/114543/how-to-horizontally-center-an-element
- <sup>3</sup> <u>https://stackoverflow.com/tags/html/info</u>
- <sup>4</sup> <u>https://stackoverflow.com/a/22944075/10757178</u>
- <sup>5</sup> <u>https://data.stackexchange.com/stackoverflow/query/new</u>
- <sup>6</sup> <u>https://stats.stackexchange.com/a/283941</u>
- <sup>7</sup> https://hdbscan.readthedocs.io/en/latest/advanced\_hdbscan.html
- <sup>8</sup> <u>https://stackoverflow.com/questions/40648561</u>
- <sup>9</sup> <u>https://stackoverflow.com/questions/24247862</u>
- <sup>10</sup> <u>https://stackoverflow.com/questions/23667087</u>



## References

[1] A. Diriye, M. L. Wilson, A. Blandford and A. Tombros, "Revisiting Exploratory Search from the HCI Perspective," London, 2010.

[2] D. Singh and B. Singh, "Investigating the impact of data normalization on classification performance," *Applied Soft computing*, vol. 97, 2020.

[3] L. van der Maaten and G. Hinton, "Visualizing Data using t-SNE," *Journal of Machine Learning Research*, vol. 9, pp. 2579-2605, 2008.

[4] N. Oskolkov, "How to tune hyperparameters of tSNE," Towards Data Science, 18 July 2019. [Online]. Available: <u>https://towardsdatascience.com/how-to-tune-hyperparameters-of-tsne-7c0596a18868</u>.

[5] L. Yang et al., "Semi-Supervised Log-Based Anomaly Detection via Probabilistic Label Estimation," 2021 IEEE/ACM 43rd International Conference on Software Engineering (ICSE), 2021, pp. 1448-1460, doi: 10.1109/ICSE43902.2021.00130.

[6] N. Oskolkov, "How to cluster in High Dimensions," Towards Data Science, 23 July 2019. [Online]. Available <u>https://towardsdatascience.com/how-to-cluster-in-high-dimensions-4ef693bacc6</u>.

[7] Saini, Vaibhav, et al. "Oreo: Detection of clones in the twilight zone." Proceedings of the 2018 26th ACM Joint Meeting on European Software Engineering Conference and Symposium on the Foundations of Software Engineering (FSE). 2018.

# Thanks for listening!



[6]

